

UPDATE 1 - TYPHOON RAGASA

September 24, 2025

Dear Valued Customer,

APL Logistics wishes to provide an operational update regarding Super Typhoon Ragasa. The typhoon is forecast to make landfall in Quang Ninh – Hai Phong, Vietnam around noon on Thursday, 25 September, with sustained wind speeds. The storm is currently moving west-northwest at approximately 20 kph and may intensify further.

Operational Updates:

Vietnam:

Terminals

- The two major ports in the region, Hateco and Lach Huyen, have issued notifications to customers to cease Gate In and empty container pick-up operations starting 11:00 PM on 24 September, in anticipation of the storm's impact.

Warehouses

- Both PAN HA and GLC warehouses will suspend cargo receiving operations starting 25 September.
- Reopening schedules will be communicated based on the evolving storm conditions.

Offices

- APL Logistics' Haiphong office staff will be working remotely on 25 and 26 September.

Recovery & Contingency Plans

- Continuous monitoring of official alerts and verified social media channels.
- Proactive adjustments to delivery schedules as required.
- Cargo receiving may be suspended without prior notice due to sudden changes in warehouse or terminal accessibility.
- A detailed contingency plan will be issued by APL Logistics' Haiphong Operations Team.

China:

Status remains unchanged from the Customer Advisory issued on 23 September.



CUSTOMER ADVISORY

We are closely monitoring the situation and will keep you informed of any further developments that may impact our services.

We recommend bookmarking this [link](#) to track changes and stay informed.

If you have any questions or concerns, please do not hesitate to contact your APL Logistics Account Manager or your local APL Logistics office.

Sincerely,
APL Logistics